NJ Natural Gas COVID-19 and Payment Assistance

With coronavirus (COVID-19) having an impact across the globe and here in our state, New Jersey Natural Gas (NJNG) wants you to know we are taking the appropriate health and safety precautions and closely monitoring the situation.

NJNG is committed to meeting our customers' expectations for safety and reliability, every day. We are following the recommendations of the CDC and taking proactive steps to limit the potential of exposure for our employees and those we serve.

This includes embracing good health practices and maintaining safe, social distances as we continue to provide the high-quality service you expect and deserve.

To help us better serve you during these times, please know NJNG has programs to assist our customers pay their bills and manage their account online with our free E-Bill service. To learn more, visit www.njng.com.

And, if you are experiencing a temporary hardship or need assistance paying your bill, please call us at 800-221-0051. Most importantly, if you smell gas, immediately leave the premises and call 800-GAS LEAK (427-5325) from a safe location.

As always, NJNG is here to serve you.