

## **More can be done for customers who call now to discuss past due balances**

Atlantic City Electric is urging customers who may have been financially impacted by the COVID-19 pandemic to contact the company now to establish payment arrangements and get connected to customer assistance programs. Atlantic City Electric will continue to work with each customer individually to help with the continuation of their electric service.

Atlantic City Electric has expanded billing and payment options to include eliminating down payment/security deposit requirements, extending payment periods for balances and connecting more customers with energy assistance funds. During this time, Atlantic City Electric has also been reaching out continually to customers who have fallen behind on their payments, as well as customers who may be eligible for energy assistance, through phone calls, letters, emails, social media, and targeted advertising.

**The most important step that residential customers who are past due on their Atlantic City Electric bill can take is to contact the company at 800-642-3780.** A full list of energy assistance programs is also available at [atlanticcityelectric.com/help](https://atlanticcityelectric.com/help).