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## News Release

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**FOR IMMEDIATE RELEASE**

### **Expanded Energy Assistance Program Gives Access to Millions of Dollars in Grants to Help Atlantic City Electric Customers Pay Their Energy Bills**

*New expanded assistance eligibility guidelines help more customers qualify for assistance options*

**MAYS LANDING, N.J.** (October 19, 2021) – Atlantic City Electric is encouraging residential customers to apply for energy assistance and take advantage of millions of dollars that is now available through the Low-Income Home Energy Assistance Program (LIHEAP). With the temporarily expanded eligibility guidelines, customers can receive more than \$1,000 in grant support based on income through LIHEAP toward their energy bill by applying for assistance. But customers must act now, as LIHEAP is a first come, first served program and is only available until money runs out.

South Jersey residents can apply for assistance by downloading an application through the Department of Community Affairs website, by contacting their local LIHEAP Agency, or by calling 800-510-3102. Residents also can access the Department of Community Affairs self-screening tool to help determine what energy assistance benefits they may qualify for.

Last program year alone, Atlantic City Electric helped customers secure more than \$6 million in support that was applied directly to customer energy bills.

LIHEAP provides grants in varying amounts based on a household's income size, type of fuel, and type of dwelling, **with no pay back required**. Eligibility is based on a customer's annual household income and size. Homeowners, renters, and subsidized housing tenants may be eligible. Customers do not have to be behind on their bills to receive a grant.

New Jersey's monthly eligibility requirements are as follows:

- \$3,348 - One-person household
- \$4,379 - Two-person household
- \$5,409 - Three-person household
- \$6,439 - Four-person household

While applying for LIHEAP, qualified residents can also apply for the Universal Service Fund (USF) and may qualify for the Fresh Start energy debt forgiveness program that allows eligible New Jersey households participating in USF to earn forgiveness for pre-existing arrearages by making full, on-time payments on their current monthly charges.

Additional state and federal energy assistance programs are also available.

- **Emergency Rental Assistance Program** provides temporary rental and utility assistance to low and moderate-income households that have had a substantial reduction in income due to the COVID-19 pandemic. The program offers rental and utility assistance to help New Jersey residents avoid eviction or loss of service. Call 211 for more information.

(more)

- **The Universal Service Fund (USF)** helps ensure energy bills are more affordable for eligible customers. Call 800-510-3102 or visit [energyassistance.nj.gov](http://energyassistance.nj.gov) for details.
- **New Jersey SHARES** is a nonprofit corporation that provides assistance to income eligible New Jersey households with energy, telephone and water bills. Visit [njshares.org](http://njshares.org) or call 866-657-4273 for details.
- **The Payment Assistance for Gas and Electric (PAGE)** program provides relief on natural gas and electric bills for low- to moderate-income New Jersey households that are experiencing a temporary financial crisis. For more information, call 732-982-8710 or visit [njpoweron.org](http://njpoweron.org).
- **Lifeline** is a utility assistance program that offers \$225 to persons who meet certain income guidelines. This benefit includes utility customers as well as tenants whose utility bills are included in their rent. Call 800-792-9745 or visit [aging.nj.gov](http://aging.nj.gov) for details.

For more information about energy assistance programs, visit [atlanticcityelectric.com/Help](http://atlanticcityelectric.com/Help).

Atlantic City Electric is urging customers that need assistance to contact the company now to establish payment arrangements. Atlantic City Electric recognizes the financial challenges some customers are facing as a result of the ongoing pandemic and will continue to work with each customer individually regarding the status of their account. The company's Customer Care representatives will work with customers who may have difficulty paying their energy bill to set up flexible payment arrangements that offer individually tailored payment installment plans. Contact Atlantic City Electric at 800-642-3780 to review payment options.

Readers are encouraged to visit *The Source*, Atlantic City Electric's online newsroom. For more information about Atlantic City Electric, visit [atlanticcityelectric.com](http://atlanticcityelectric.com). Follow the company on Facebook at [facebook.com/atlanticcityelectric](https://facebook.com/atlanticcityelectric) and on Twitter at [twitter.com/aceleconnect](https://twitter.com/aceleconnect). Our mobile app is available at [atlanticcityelectric.com/mobileapp](http://atlanticcityelectric.com/mobileapp).

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*Atlantic City Electric is a unit of Exelon Corporation (Nasdaq: EXC), the nation's leading energy provider, with approximately 10 million customers. Atlantic City Electric provides safe and reliable energy service to approximately 560,000 customers in southern New Jersey.*

# ENERGY ASSISTANCE INFORMATION



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## HOW TO GET HELP WITH YOUR ENERGY BILLS

Federal and state energy assistance programs are available to eligible New Jersey residents who need help paying their bills.

**The Low Income Home Energy Assistance Program (LIHEAP)** is administered by the New Jersey Department of Community Affairs and assists residents in paying for heating costs and certain medically necessary cooling expenses. Applications are accepted during the program year, October 1st – June 30th. For more information, call 800-510-3102 or visit [energyassistance.nj.gov](http://energyassistance.nj.gov).

**The Universal Service Fund (USF)** helps ensure energy bills are more affordable for eligible customers. Call 800-510-3102 or visit [energyassistance.nj.gov](http://energyassistance.nj.gov) for details.

**The New Jersey SHARES** is a nonprofit corporation that provides assistance to income eligible New Jersey households with energy, telephone and water bills. Visit [njshares.org](http://njshares.org) or call 866-657-4273 for details.

**The Payment Assistance for Gas and Electric (PAGE)** program provides relief on natural gas and electric bills for low- to moderate-income New Jersey households that are experiencing a temporary financial crisis. For more information, call 732-982-8710 or visit [njpoweron.org](http://njpoweron.org).

**Lifeline** is a utility assistance program that offers \$225 to persons who meet certain income guidelines. This benefit includes utility customers as well as tenants whose utility bills are included in their rent. Call 800-792-9745 or visit [aging.nj.gov](http://aging.nj.gov) for details.

**Emergency Rental Assistance Program** provides temporary rental and utility assistance to low and moderate-income households that have had a substantial reduction in income due to the COVID-19 pandemic. The Program offers rental and utility assistance to help New Jersey residents avoid eviction or loss of service. Call 211 for more information.

For more information about energy assistance programs, visit [atlanticcityelectric.com/EnergyAssistance](http://atlanticcityelectric.com/EnergyAssistance).

### Atlantic City Electric payment options that can help you manage your bills.

**Budget Billing:** You can avoid seasonal peaks in your electric bills by dividing your payments evenly over the course of the entire year. This plan makes it easier for you to budget and pay your bill each month, because you'll know your regular payment amount.

**Payment Arrangements:** We offer a variety of individually tailored payment arrangements aimed at bringing the account up-to-date over a mutually agreeable period of time.

**Extended Payment Date Plan:** If your main source of household income is from government or other low-income entitlement programs, you may qualify for a regular extension of your bill due date without incurring a late charge.

For additional information about payment options, call 800-642-3780 or visit [atlanticcityelectric.com](http://atlanticcityelectric.com).

Income eligibility for most programs is based on 30-days prior to application. If you have recently become unemployed or underemployed, your eligibility may have changed.

### GROSS INCOME LIMITS

#### LIHEAP

Household Size	Monthly Gross* Income
1	\$3,348
2	\$4,379
3	\$5,409
4	\$6,439

#### USF

Household Size	Monthly Gross* Income
1	\$4,293
2	\$5,807
3	\$7,320
4	\$8,833

#### New Jersey SHARES

Household Size	Monthly Gross* Income
1	\$4,293
2	\$5,807
3	\$7,320
4	\$8,833

#### PAGE

Household Size	Maximum Gross Monthly Income
1	\$5,581
2	\$7,298
3	\$9,015
4	\$10,732

If income eligible for LIHEAP or USF program, apply for those programs first to maximize total available benefits prior to seeking additional aid from the PAGE program.

\*Gross income is income before taxes.

# INFORMACIÓN SOBRE ASISTENCIA ENERGÉTICA



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## CÓMO OBTENER ASISTENCIA CON SUS FACTURAS DE LA ENERGÍA ELÉCTRICA

Hay varios programas federales y estatales de asistencia energética disponibles para los residentes de New Jersey que cumplan con los requisitos y que necesiten ayuda para pagar sus cuentas de los servicios públicos.

**El Programa de Asistencia Energética para Hogares de Bajos Ingresos (Low Income Home Energy Assistance Program o LIHEAP, por sus siglas en inglés)** es administrado por el Departamento de Asuntos Comunitarios de New Jersey y les ayuda a los residentes a cubrir los costos de la calefacción y ciertos costos de aire acondicionado necesarios por razones médicas. Las solicitudes se aceptan durante el año del programa, del primero de octubre al 30 de junio. Para más información, llame al 800-510-3102 o visite la página [energyassistance.nj.gov](http://energyassistance.nj.gov).

**El Fondo de Servicio Universal (The Universal Service Fund o USF)** ayuda a garantizar que las facturas de la electricidad sean más económicas para los usuarios que cumplen con los requisitos. Llame al 800-510-3102 o visite la página [energyassistance.nj.gov](http://energyassistance.nj.gov) para más detalles.

**New Jersey SHARES** es una corporación sin fines de lucro que les proporciona asistencia con las facturas de la energía eléctrica, telefónicas y del agua a los residentes de New Jersey que cumplen con los requisitos de ingresos. Visite la página [njshares.org](http://njshares.org) o llame al 866-657-4273 para más detalles.

**El Programa de Asistencia para el Pago del Gas y la Electricidad (Payment Assistance for Gas and Electric program o PAGE)** les proporciona ayuda con las facturas del gas y de la energía eléctrica a los hogares de ingresos bajos y moderados que están atravesando por una crisis financiera temporal. Para más información, llame al 732-982-8710 o visite la página [njpoweron.org](http://njpoweron.org).

**Lifeline** es un programa de asistencia para el pago de los servicios públicos que les ofrece \$255 a las personas que cumplen con ciertos requisitos de ingresos. Este beneficio incluye a los usuarios de servicios públicos y también a los inquilinos cuyas cuentas de servicios públicos se incluyen en sus rentas. Llame al 800-792-9745 o visite la página [aging.nj.gov](http://aging.nj.gov) para más detalles.

**El Programa de Asistencia de Emergencia para el Alquiler** proporciona asistencia temporal para el alquiler y los servicios públicos a hogares de ingresos bajos y moderados que han tenido una reducción sustancial de ingresos debido a la pandemia de COVID-19. El programa ofrece asistencia para el alquiler y los servicios públicos para ayudar a los residentes de Nueva Jersey a evitar el desalojo o la pérdida del servicio. Llame a NJ211 para obtener más información.

Para más información sobre los programas de asistencia energética, visite la página [atlanticcityelectric.com/EnergyAssistance](http://atlanticcityelectric.com/EnergyAssistance).

**Atlantic City Electric ofrece opciones de pago que pueden ayudarle a manejar sus facturas.**

**Facturación presupuestada:** Puede evitar los picos estacionales en sus facturas de la electricidad si distribuye sus pagos de manera equitativa a lo largo del año. Este plan le ayuda a presupuestar y a pagar su factura cada mes, dado que usted sabrá de antemano cuál es el monto del pago normal.

**Acuerdos de pago:** Ofrecemos una variedad de acuerdos de pago personalizados con el fin de que las personas se pongan al día con sus cuentas dentro de un plazo mutuamente acordado.

**Plan de extensión de la fecha de pago:** Si la fuente principal de ingresos de su hogar proviene de programas gubernamentales u otros programas de asistencia social para personas de bajos ingresos, es posible que usted cumpla con los requisitos para que se le otorgue una extensión del plazo de pago sin que se le cobre un cargo por mora.

Para información adicional sobre las opciones de pago, llame al 800-642-3780 o visite la página [atlanticcityelectric.com](http://atlanticcityelectric.com).

La elegibilidad de ingresos para la mayoría de los programas se basa en 30 días antes de la solicitud. Si recientemente ha quedado desempleado o subempleado, su elegibilidad puede haber cambiado.

### LÍMITES DE INGRESO BRUTO

LIHEAP	
Tamaño del hogar	Ingreso bruto mensual*
1	\$3,348
2	\$4,379
3	\$5,409
4	\$6,439

USF	
Tamaño del hogar	Ingreso bruto mensual*
1	\$4,293
2	\$5,807
3	\$7,320
4	\$8,833

New Jersey SHARES	
Tamaño del hogar	Ingreso bruto mensual*
1	\$4,293
2	\$5,807
3	\$7,320
4	\$8,833

PAGE	
Tamaño del hogar	Máximo ingreso bruto mensual
1	\$5,581
2	\$7,298
3	\$9,015
4	\$10,732

Si sus ingresos son elegibles para el programa de LIHEAP o USF, solicite esos programas primero para maximizar los beneficios totales disponibles antes de buscar ayuda adicional del programa PAGE.

\*El ingreso bruto es el ingreso antes de impuestos.